

Guest information

Please take the time to read, understand and adhere to these guidelines to ensure that everyone enjoys their stay:

Welcome to RAC Busselton Holiday Park. The following provides basic information for your stay. For any other information not covered here, please see reception. All guests are requested to observe the instructions displayed around the property and to abide by any direction from Management.

Arrival/Departure

Check in is available from 2pm on the day of your scheduled arrival, unless prior arrangements have been made with Management. All rooms/sites to be vacated by 10am on day of departure. Should you wish to check out before reception opens or extend your stay, please contact reception.

Amenities

Amenities blocks are located throughout the property. Please see map for locations. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using these facilities by leaving them in a neat and tidy condition. Facilities are cleaned daily with approximate cleaning times displayed at the entrance to each block.

BBO areas

Guest BBQ areas are available throughout the park for your convenience and are marked on the map. Please remember to leave the area clean after use and ensure gas is switched off at the bottle where applicable

Bikes and scooters

Bikes and scooters can be used throughout the property as long as protective gear and helmets are worn. Road rules must be observed and bikes are not to be ridden at the entrance/exit areas or in amenities and common areas. Children must be supervised at all times and usage is to be limited to daylight hours only.

Camp fires

Fire pits, open fires and charcoal BBQs are not permitted within the park. However, we offer gas BBQ facilities for you to use during your stay

Camp kitchen

A camp kitchen is available for use by all guests. Guests are asked to consider others when using this facility and to clean the area after use

CCTV

Please be aware that surveillance cameras are used within the property.

Clotheslines

Clotheslines are available throughout the park. Please see map for locations. We request that temporary clotheslines are not erected.

Dump point

Dump points are available for the use of guests. Please consult map for locations.

Electricity and Lithium-Ion Battery safety during your stay

Only use 15A leads on powerheads. Do not overload connection by excessive use of power boards or double adaptors. Do not leave lithium-ion batteries such as e-rideables unattended, on charge overnight or for extended periods.

Emergency assembly point

To ensure the safety of all guests, we request that you familiarise yourself with our emergency assembly area as marked on the map. In case of emergency, please remain calm and follow instruction from staff.

Generators

The use of generators is not permitted.

Laundry

Laundry blocks are provided around the park for guest use. Please see guest map for locations. Machines are coin operated and change is available from reception during operating hours. No cash out facilities. Washing powder is available for a small charge from the reception.

Internet

WIFI antennas are located throughout the park providing complimentary access to guests. Please be aware that some black-spots occur at various locations around the park. **Network:** RACGuest, no password required.

Motorbikes and quad-bikes

No unlicensed motorbikes or quad-bikes are to be ridden in the park or surrounding areas (please refer to local council for designated areas and rules).

Noise

Please be respectful of other guests within the park by restricting noise from television, music & social gatherings between the hours of 10pm & 8am.

Parking

One vehicle is permitted per reservation. Should additional parking be required, please notify reception prior to your arrival to check availability. Boats/trailers to be parked in overflow area.

Pets

Dogs must remain on a lead and under control at all times. They must not be left unattended.

Recreational areas

Please note that children under 12 years must be accompanied by an adult at all times in our recreational areas. No sharp objects, glass or alcohol are permitted in these areas. Pool rules are displayed at the gate before entry.

Rubbish

All areas are to be kept clean and tidy. Rubbish is to be tied in a plastic bag before disposing in the bins provided to restrict flies and ants.

Security

While Park Managers do their best to ensure a safe and secure environment, we do recommend that visitors to the park take the precaution of securing items of value.

Smoking/Vaping

Please note that smoking of cigarettes, e-cigarettes and vaping is not permitted in any accommodation, amenities or common areas.

Speed limits

All roads in the park are shared between pedestrian & vehicles. Speed limits are restricted to **8km/per hour** (walking pace) at all times.

Visitors

Please be aware that any visitors that you invite to the park must adhere to the properties condition of entry and will be the responsibility of the guest. Visitors may leave their car in the guest car park and must be off-site by 10pm. All visitors to sign in at Reception.

Water

Please be aware that bore water is used for reticulation only. Drinking water is available through all taps fitted throughout the Park, however due to water restrictions, no washing of cars and/or trailers is permitted in the park. Please contact reception if you would like to fill any tanks. Boat washing permitted, only near the fish cleaning station.

Wildlife

Please do not feed any of the wildlife as human food can be detrimental to their health and behaviour.

Reception is open between the hours of 8am and 6pm. If the office is unattended or you have an emergency, please contact 0414 813 974.