

Guest information

Please take the time to read, understand and adhere to these guidelines to ensure that everyone enjoys their stay:

Welcome to RAC Karri Valley Resort. The following provides basic information for your stay. For any other information not covered here, please see reception. All guests are requested to observe the instructions displayed around the property and to abide by any direction from Management.

Activities

We have a great selection of activities on offer at the Resort including, water sports on the lake (paddle boarding, pedal boats, canoeing), fishing, mini golf, volleyball, bike hire, tennis, archery, animal feeding, children's arts and crafts. Purchase an Activities Pass from the Activities Centre. Valid for 24 hours from the time of purchase. For more information please see the staff at the Activities Centre.

Amenities

Amenities blocks are located throughout the property. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using these facilities by leaving them in a neat and tidy condition.

Arrival/Departure

Check in is available from 2pm on the day of your scheduled arrival, unless prior arrangements have been made with Management. All rooms and sites to be vacated by 10am on day of departure. Should you wish to check out before reception opens or extend your stay, please contact reception.

BBQ areas

Guest BBQ areas are available throughout the property for your convenience and are marked on the map. Please remember to leave the area clean after use. Please note that open fires are prohibited at the property.

Bikes and scooters

Bikes and scooters can be used throughout the property as long as protective gear and helmets are worn. Please ensure that road rules are observed and that they are not ridden at the main entrance/exit area. Children must be supervised at all times and usage is to be limited to daylight hours only. Bikes are available for hire from the Activities Centre.

Camp kitchen

A camp kitchen is available for use by all guests. Guests are asked to consider others when using these facilities and to clean the area after use. The camp kitchen opening hours are 6:30am til 10pm.

Birds

A range of native Australian birds can be seen around the property and will often land on the balcony of your room. If you would like to feed them, please ensure that you only feed birdseed available for purchase for a small cost from the Activities Centre.

CCTV

Please be aware that surveillance cameras are used within the property.

Clotheslines

Clotheslines are available throughout the caravan park. Please see map for locations. We request that temporary clotheslines are not erected.

Dump point

A dump point is available for guests. Please consult map for location.

Emergency assembly point

To ensure the safety of all guests, we request that you familiarise yourself with our emergency assembly area as marked on the map. In case of emergency, Please remain calm and follow instruction from staff.

Fish cleaning

Fish cleaning is only to be undertaken in the designated fish cleaning area. In the interest of other guests, please ensure that the area is left clean and free from offal.

Fishing

You are welcome to use your own fishing gear or hire a rod. Lake Beedelup is stocked with rainbow trout regularly. Fishers must observe a bag limit of 2 fish per person per day (between 25-30cms. Please note a small fee is payable to the Activities Centre for fishing to cover a license required for the area.

General Store

A General store and souvenir shop are located in the reception building. The shop sells a range of products for your convenience including ice, cold drinks, ice creams, breakfast items, tea & coffee and other condiments. There are also a large range of souvenirs and gifts available.

Generators

The use of generators is not permitted.

Internet

A complimentary Wi-Fi allowance is available for all guests. If you would like to purchase additional data, please contact reception or the Lakeside Restaurant. **Network:** RAC Guest

Laundry

Please see map for laundry locations. Machines are coin operated and change is available from reception during operating hours. Washing powder is available for a small charge from the reception.

Mobile reception

Due to the isolated location of the property, mobile phone coverage is limited and available to Telstra customers only.

Motorbikes and quad bikes

No unlicensed motorbikes or quad-bikes are to be ridden in the property or surrounding areas (please refer to local council for designated areas and rules).

Noise

Please be respectful of other guests within the park by restricting noise from television, music & social gatherings between the hours of 10pm & 8am.

Parking

One car is permitted per reservation. Should additional parking be required, please notify reception prior to your arrival to check availability.

Pets

Pets are not permitted at RAC Karri Valley Resort.

Recreational areas

Please note that children under 12 years must be accompanied by an adult at all times in our recreational areas. No sharp objects, glass or alcohol are permitted in these areas.

Rubbish

All areas are to be kept clean and tidy. Rubbish is to be tied in a plastic bag before disposing in the bins provided to restrict flies and ants.

Security

While Management do their best to ensure a safe and secure environment, we do recommend that visitors to the property take the precaution of securing items of value.

Smoking

Please note that smoking is not permitted in any accommodation, amenities or common areas.

Speed limits

All roads in the park are shared between pedestrian & vehicles. Speed limits are restricted to 8km/per hour (walking pace) at all times.

Tour desk

Our reception staff are only too happy to assist with any queries you may have about tours and activities available in the area.

Visitors

Please be aware that any visitors that you invite to the park must adhere to the properties condition of entry and will be the responsibility of the guest. Visitors may leave their car in the guest car park and must be offsite by 10pm.

Water

Drinking water is available through all taps fitted throughout the caravan park, however due to water restrictions, no washing of cars, boats and/or trailers is permitted in the park. Please contact reception if you would like to fill any tanks.

Wildlife

RAC Karri Valley Resort is home to a large number of Australian animals, and whilst we encourage you to enjoy looking at them, please be aware that they are wild animals and should not be approached.

Operating hours

Reception 8am – 6pm

Phone 08 9776 2020

Lakeside restaurant 08 9776 4185

**For after hours
check-in or if you
have an emergency
please contact
0436 914 811**