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[racmargaretrivernaturepark.com.au](https://www.racmargaretrivernaturepark.com.au)



**Margaret River Nature Park**  
For the better

# Guest information

Please take the time to read, understand and adhere to these guidelines to ensure that everyone enjoys their stay:

Welcome to RAC Margaret River Nature Park. The following provides information for your stay. For any other information not covered here, please see reception.

## Arrival/Departure

Check in is available from 2pm on the day of your scheduled arrival. All rooms/sites to be vacated by 10am on day of departure. If you leave before we open, please drop keys in the key return box (by reception).

## Amenities

Amenities blocks are located in the centre of the property. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using these facilities by leaving them in a neat and tidy condition.

## BBQ areas

Guest BBQ area is available in the Mill Building undercover area, and is marked on the park map. Please remember to leave the area clean after use and ensure gas is switched off at the bottle where applicable.

## Bikes

Please advise your children that bikes must only be ridden at walking pace on the roads & not after dark for obvious safety reasons. Helmets must be worn at all times.

## Mountain Bike Hire

\$30 per day, \$20 per half day (8 - 12 or 1 - 4). Premium bikes also available for hire - inquire at reception as special conditions apply (bond). Includes helmet and bike lock.

## Camp kitchen

A camp kitchen is available for use by all guests. We have a main communal kitchen located next to the Old Mill Building and a small one near the safari tents. The main kitchen is fitted out with a 6 gas burner stove, fridges, and oven. The main camp kitchen closes at 9.00pm.

## Café and Kiosk

Our on site cafe & kiosk is open from 9 am to 4 pm daily, serving coffee, cakes, ice creams and other snacks. Board games and books are also available to hire from the kiosk.

## Dorms rooms are available for groups

Please note, no food or drinks are to be taken into or consumed in the dorm rooms.

## Dump point

Currently, there is no black and grey waste water facilities located at Wharnccliffe Mill. There is a dump point located on Walcliffe Rd in town (behind the Zone Room Youth Centre, next to the skate park). You will need to pick up a key from the Margaret River Council office on 41 Walcliffe Rd (front reception) during office hours (Monday to Friday 9-4pm).

## Emergency assembly point

To ensure the safety of all guests, we request that you familiarise yourself with our emergency assembly area as marked on the map. In case of emergency, please remain calm and follow instruction from staff.

## First Aid kit

There is a first aid kit located at the Café/Office. Margaret River Hospital is on Farrelly St, just a few minutes drive and has an emergency department. In the event of an emergency in Australia, call 000 (triple zero) for Police, Fire or Ambulance.

## Generators

The use of generators is not permitted.

## Internet

Due to the isolated location of the property Wifi is only available at reception. Reception can provide guests with a complimentary access code upon request. Daily limits apply.

## Laundry

Our coin-operated washing machine is located near the main camp kitchen. Machines are coin operated and change is available from reception. Laundry facilities are \$4 per wash. Washing powder is available for a small charge from reception. The clotheslines is available near the laundry. Alternatively there is a Laundromat with dryer amenities in town - located on Forrest Rd.

## Loan items

Books, board games and table tennis equipment are available for loan at reception.

## Motorbikes and quad bikes

No unlicensed motorbikes or quad-bikes are to be ridden in the park or surrounding areas (please refer to local council for designated areas and rules).

## Noise

Please be respectful of other guests within the park by restricting noise from between the hours of 9pm & 8am.

## Parking

One car and trailer is permitted per reservation. Visitors may leave their car in the guest car park.

## Pets

Unfortunately no pets are permitted at RAC Margaret River Nature Park.

## Recreational areas

Please note that children under 12 years must be accompanied by an adult at all times in our recreational areas. No sharp objects, glass are permitted in these areas.

## Rubbish

All areas are to be kept clean and tidy. Rubbish is to be tied in a plastic bag before disposing in the bins provided to restrict flies and ants.

## Smoking

Please note that smoking is not permitted in any accommodation, amenities or common areas.

## Speed limits

All roads in the park are shared between pedestrian & vehicles. Speed limits are restricted to 8km/per hour (walking pace) at all times.

## Visitors

Visitors are welcome and are required to register at reception.

## Water

Please be aware that bore water is used at the park. Due to water restrictions, no washing of cars, boats and/or trailers is allowed in the park. Please contact reception if you would like to fill any tanks.

## Walkways

Please stick to paths and roads and do not disturb vegetation, please only erect tents or vans on cleared portion of your site.

## Wildlife

As we reside within a National Park, expect wildlife and insects to be regular visitors. Please do not feed or handle wildlife and ensure that all food and rubbish is kept in sealed containers.

## Wood fires

Wood fires are permitted in designated fire pits only when fire restrictions permit (NO FIRES from late November to Easter). When fires are permitted please BYO Wood or purchase it from the office, \$10 per small crate (please do not collect from the National Park).

## Operation hours

Reception	8am-6pm
Laundry	7am-9pm
Camp kitchen	7am-9pm

**If the office is unattended or you have an emergency, please contact 0426 992 339**