

# **Guest information**

# Please take the time to read, understand and adhere to these guidelines to ensure that everyone enjoys their stay:

Welcome to RAC Margaret River Nature Park. The following provides information for your stay. For any other information not covered here, please see reception.

## Arrival/Departure

Check in is available from 2pm on the day of your scheduled arrival. All rooms/sites to be vacated by 10am on day of departure. If you leave before we open, please drop keys in the key return box (by reception).

#### **Amenities**

Amenities blocks are located in the centre of the property. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using these facilities by leaving them in a neat and tidy condition. New amenity block is located on the west side of the park.

## **BBQ** areas

Guest BBQ area is available in the Mill Building undercover area, and is marked on the park map.

Please remember to leave the area clean after use and ensure gas is switched off at the bottle where applicable.

## **Bikes and scooters**

Bikes and scooters can be used throughout the property so long as protective gear and helmets are worn. Please ensure that road rules are observed and that they are not ridden at the main entrance/exit area. Children must be supervised at all times and usage is to be limited to daylight hours only. Mountain bikes are available for hire from reception. (please note; no premium bikes for hire)

## Camp kitchen

A camp kitchen is available for use by all guests. Guests are asked to consider others when using this facility and to clean the area after use

#### **CCTV**

Please be aware that surveillance cameras are used within the property.

#### Clotheslines

Clotheslines are available throughout the park. Please see map for locations. We request that temporary clotheslines are not erected.

## **Dump point**

Dump point is available for the use of guests. Please consult map for location.

## **Emergency assembly point**

To ensure the safety of all guests, we request that you familiarise yourself with our emergency assembly area as marked on the map. In case of emergency, please remain calm and follow instruction from staff

#### Generators

The use of generators is not permitted.

#### Internet

Wifi is available throughout the property providing complimentary access to guests. Please be aware that some black spots may occur at various locations around the property.

#### Laundry

A laundry facility is proved for guest use. Please see map for location. Machines are coin operated, and change and laundry powder (at a small fee) are available from reception during operating hours 8am - 6pm.

## Motorbikes and quad bikes

No unlicensed motorbikes or quad-bikes are to be ridden in the park or surrounding areas (please refer to local council for designated areas and rules).

## Noise

Please be respectful of other guests within the park by restricting noise from television, music & social gatherings between the hours of 10pm & 8am.

#### Parking

One car and trailer is permitted per reservation. Visitors may leave their car in the guest car park.

#### Pets

Unfortunately no pets are permitted at RAC Margaret River Nature Park.

#### Recreational areas

Please note that children under 12 years must be accompanied by an adult at all times in our recreational areas. No sharp objects, glass are permitted in these areas.

#### Rubbish

All areas are to be kept clean and tidy. Rubbish is to be tied in a plastic bag before disposing in the bins provided to restrict flies and ants.

#### **Smoking**

Please note that smoking is not permitted in any accommodation, amenities or common areas.

## **Speed limits**

All roads in the park are shared between pedestrian & vehicles. Speed limits are restricted to 8km/per hour (walking pace) at all times.

#### **Visitors**

Please be aware that any visitors that you invite to the park must adhere to the properties condition of entry and will be the responsibility of the guest. Visitors may leave their car in the quest car park and must be off-site by 10pm.

## **Walkways**

Please stick to paths and roads and do not disturb vegetation, please only erect tents or vans on cleared portion of your site.

#### Wildlife

As we reside within a National Park, expect wildlife and insects to be regular visitors. Ensure that all food and rubbish is kept in sealed containers

## **Wood fires**

Fires in the National Park are permitted during the hours of 5pm and 10pm during the permitted fire season. Wood fires are permitted in designated fire pits only when fire restrictions permit (NO FIRES from late November to Easter). When fires are permitted please BYO Wood or purchase it from the office. Please do not collect from the National Park. Portable braziers are available for hire from the kiosk for a small fee.

# **Operating hours**

 Reception
 8am - 6pm

 Kiosk
 8am - 6pm

 Phone
 08 9758 8227

If the office is unattended or you have an emergency, please contact 0426 992 339.