Welcome to your new career at

Ningaloo Reef Resort



NINGALOO
REEF RESORT

Welcome!

Congratulations on your new role at Ningaloo Reef Resort, we are very excited to have you.

For some of you this is not only a new career, but also a new town. We understand that that can be quite daunting.

At the RAC we are all about creating a safe, sustainable, and more connected future for all Western Australians, and this booklet is geared towards making you feel more connected to your new job, and your new hometown.

You will find in this booklet lots of great local information, and advice on what to bring for your first day.

If you have any questions please give me a call at the park, or your leader, whose information should be detailed in your Offer Email, and we will be happy to walk you through anything you want to know.

Toby Rusling,
Property Manager



Hanging out with the locals around Ningaloo Reef Resort

All about Coral Bay

Coral Bay is a small coastal settlement bordered by the Ningaloo Reef, it is a popular tourist destination and largely owes its survival to revenue derived from wildlife tourism. Coral Bay is a unique location in that the reef fringes the water's edge, making it easily accessible for snorkellers.

The 2016 census recorded a population of 207.

Ningaloo Reef Resort is situated in Coral Bay, in Australia's stunning Coral Coast region and is approximately 1124km north of Perth. The Ningaloo Reef, one of the world's most beautiful marine parks, is just a stone's throw away from the resort. The comfortable self-contained one bedroom, two bedroom and studio rooms all overlook the tropical gardens and pool. Treat yourself to cafe style meals in Shades Cafe or catch up with friends at the bar.

Local Climate

The climate is tropical, hot and dry throughout the year.

Temperatures are moderated by the presence of the Indian Ocean, but in the summer months between October and April.

At Coral Bay the average temperature reaches values of 38 °C in the warmest month of January. The cooler months are June and July, during which the average maximum temperatures reach 24 ° C. The average minimum temperatures vary between 24 ° C in February and 11 ° C in July.



Snorkelling in Coral Bay

Things to do in Coral Bay

Swim with whale sharks

While most charter boats depart from Exmouth, a number are also based at Coral Bay. Coral Bay Eco Tours and Ningaloo Reef Dive & Snorkel are both based in Coral Bay and offer whole day whale shark tours. Typically lasting between 8 to 10 hours, these tours use a spotter plane to catch sight of the slow-moving giants while you spend the start of the day snorkelling.

If you are an RAC member you will also get 10 percent off!

ningalooreefdive.com

Learn to SCUBA Dive

If you've always wanted to learn to dive, there's no better place to do it than at Ningaloo Reef. The experts at Ningaloo Reef Dive & Snorkel offer a range of multi-day courses that get you PADI certified for your next plunge in the water.

If you are an RAC member you will also get 10 percent off!

ningalooreefdive.com

Swim with manta rays

Coral Bay is best known for its accessibility to graceful manta rays that seem to dance in the ocean despite their size: they have a wingspan of up to four metres.

You can embark on a full day safari with Coral Bay Eco Tours or Coastal Adventure Tours. On board their shallow draft vessels, the roughly 7-hour trip goes to some of the reef's top snorkelling locations while receiving updates from a spotter plane on manta ray sightings.

If you are an RAC member you will also get 10 percent off!

ningalooreefdive.com

Swim with humpback whales

West Aussies are familiar with whale watching up and down the coast, but at Coral Bay you can book interactive safaris that bring you within the contact zone of majestic humpback whales. You'll catch them from the end of June to mid-October as they make their annual migration.

Both Coral Eco Tours and Ningaloo Reef Dive & Snorkel take visitors out for tours that last about eight hours. If you're not keen to get into the water with them, you can also sit back as an observer and watch the humpbacks breach and slap their fins.

If you are an RAC member you will also get 10 percent off!

ningalooreefdive.com

Ride a jet ski

Enjoy the thrill of surging over the waters of Coral Bay on a jet ski tour. Coral Coast Tours has four jet skis up for grabs with each able to hold up to three people. There are two ride options to choose from.

The first is a standard one-hour hire to explore the reef for $210 per ski. The second runs for two hours and includes a guided snorkel out on the reef for an extra $40 per ski.

Take a 4X4 beach buggy tour

If you don't have a four-wheel drive but still want the beach driving experience, take a tour on a 4x4 beach buggy. The guides at Coral Coast Tours and Coastal Adventure Tours run many excursions along the southern coastline of the bay that last roughly two hours.

They have tours that take you to Turtle Cliffs to overlook the turquoise waters and see the turtles feeding, and another that brings together Coral Bay's top sunset locations on a balmy evening ride.

If you're looking to combine the ride with snorkelling, they'll take you to the famous Five Fingers Reef to explore its rich underwater world.



Swimming with whale sharks



4x4 Beach Buggy Tour



Learning to dive



The view from Shades

Places to eat in Coral Bay

Shades Café and Bar at Ningaloo Reef Resort

- 0 km
- Sample your new homes great food
- $$

Fin's Café

- 0.4km
- Café by day, Restaurant by night
- $$

Bill's Bar

- 0.7km
- Australian cuisine and local seafood
- $$

Mutts

- 152km
- Dog friendly cafe
- $$

Froth Craft Brewery

- 153km
- Small plates with some local seafood and great beer
- $

Reef Cafe

- 0.6km
- Pizza, pasta, and seafood
- $$

Local information

Groceries

- **Coral Coast Supermarket**
  Robinson Street,
  Coral Bay (0.2km)
- **IGA**:
  Ross Street,
  Exmouth (153 km)
- **Woolworths**:
  Robinson Street,
  Carnarvon (239km)
- **Coles**:
  Central Road,
  Tom Price (548km)

Doctor's surgeries

- **Coral Bay Nursing Post**:
  Robsinson St,
  Coral Bay (0.6km)
  Telephone 08 9942 6100
- **Doctor Julie Rochfort**:
  Maidstone Crescent,
  Broome (153km)
  Telephone 0899494444

Hospital

- **Exmouth Hospital**:
  Lyon Street,
  Exmouth (154km)
  Telephone 0899493666

Physiotherapist

- **Exmouth Physiotherapy**:
  Maidstone Crescent,
  Exmouth (155km)
  Telephone 0899494444

Optometrist

- **Tidman Optometrist**:
  Maidstone Crescent,
  Exmouth (155km)
  Telephone 0899494444

Dentist

- **Exmouth Dental Excellence**:
  Maidstone Crescent,
  Exmouth (155km)
  Telephone 0899492569

Chemist

- **Exmouth Pharmacy**:
  Ross Street,
  Exmouth (154km)
  Telephone 0899491140

Post office

There is a post collection station in Coral Bay for deliveries.

- **Australia Post**
  Exmouth LPO
  Maidstone Crescent,
  Exmouth (155km)
  Telephone 0899491265

Banks

There are no bank branches in Coral Bay.

Exmouth (153km up the road) has the following bank branches:

- Westpac



Ningaloo Reef Resort

Shopping

For those of you moving to regional town for the first time, or new to Australia you might not know what to expect to be able to get in the town

There is a post office station that receives deliveries so you can have online shopping delivered to, just use the property address and it will get delivered.

Coral Bay mainly has boutique shops or shops that serve the tourists that frequent the town.

Exmouth (153km up the road) also has mainly boutique shops, that cover things like hardware, some clothes, and lifestyle goods, like surf, and tackle shops.

It is therefore advisable that you bring all your essentials with you if you can, as deliveries can take a week or more due to the remoteness of the town.

If you do need something urgently, you can take an overnight trip down to Geraldton, or a flight to Perth.

In Geraldton which 707kms away, you will find:

- **Just Jeans** – Demin shop
- **Best & Less** – Essentials clothing shop
- **Cotton On** – Loungewear, sleep wear, and underwear
- **Kmart** – A department store that holds a plethora of goods
- A range of Charity/Op Shops

And many other boutique and national shops.

What we provide

We can provide all uniform options, but they may need to be ordered in, this includes work boots for maintenance.

At this site we also have a staff village that provides on site accommodation, please have a look at the pictures provided for your reference.

Double rooms (unusually kept for travelling couples) have self-contained kitchen areas, if you are placed in a single room you will have access to the staff communal kitchen.

We also provide access to an Employee Assistance Program through PeopleSense (1300 307 912), this entitles you to four counselling sessions per year free of charge. As well as this, we also have several Mental Health First Aiders in Parks and Resorts, so if you do find this transition overwhelming, know that we are here, willing, and able to help you through it.

What to bring

Although we are happy to provide you with a uniform, things like pants will need to be ordered in, so you will need to provide your own in the meantime.

We also only provide work boots, so if you want something a bit lighter in that department, we suggest bringing the following:

- **Reception** – Smart comfy black shoes, and black or navy blue pants
- **Housekeeping** – Comfy runners and black or navy blue leggings or shorts
- **Maintenance** – Work pants, and comfy durable work boots
- **Other Departments** – Comfy black or navy pants, and comfy runners

Regardless or your department it is advisable to come with comfy runners, and navy-blue or black pants.

As Coral Bay is a remote location you might want to consider getting County Ambulance Cover should you need transport to hospital.





Staff Accommodation Exterior


Staff Accommodation Interior

How to get here

By car

The property is located in a short walk from the foreshore and the beautiful Ningaloo Reef. It is a 11 hour and 25-minute drive from Perth, 1 hour and a half from Exmouth, and 7 hours from Geraldton.

If you plan to drive direct from Perth, we recommend taking at least two days to do this. This is with a maximum of eight hours travel a day and making sure that you take at least a 15-minute break after your first four hours of travel, and then at least 15 minutes every two hours after that.

Regional driving can be especially risky at night, our Roos are not as road savvy as you might think, so it is also recommended that you try to keep your driving to daylight hours only.

If you would prefer to take your time and see some sights along the way, let your leader know and we can rearrange your start date.

By plane

There isn't a trainline yet that services in the northwest coast, so an alternative to a car would be catching the plane from Perth to Learmonth Airport.

You will then need to organise a shuttle from the airport to get you to the bay as it is a 70 minute drive.

A walk along the beach





When you arrive

Make sure that you ring ahead and confirm your arrival time, so we know when to expect you.

When you arrive, be it for your first day, or to get settled into your accommodation, you will first need to pop into reception.

If it is your first day, they will introduce you to your leader, who will give you a tour of the property and set you up completing the mandatory training that is required before you start your first full working shift.

They will also introduce you to your buddy. A buddy is someone that is not a leader, but someone you can go to who will help you settle in and show you the ropes.

You will also be given your uniforms, we recommend that on your first day you arrive in black trousers, a black top, and comfy black shoes.

If you are working on reception, please ensure that these are smart, comfy black shoes.

You will also receive your roster for the week on your first day.

Getting paid and HR

We get paid fortnightly on a Thursday which will be deposited into your chosen bank.

Your payslip will be emailed to you the night before, on Wednesday.

If you have any questions or queries on your pay you can speak to your Leader, or alternatively you can speak to Payroll.

We also have a Human Resource Business Partner who can help you and your leader on your new career at RAC.

For those of you that wish to develop your skills and career potential we also have a Learning and Development Adviser.



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