

Pet Policy

This policy applies to all RAC Parks & Resorts where pets are permitted.

A maximum of two pets are permitted per site/room.

Please take the time to read our Pet Policy and sign below.

- Guests may bring their pets to RAC Parks & Resorts where permitted at their own risk.
- A maximum of two pets are permitted per site and or pet friendly room.
- Pet approval must be obtained when booking and decision is at the Property Managers discretion.
- Pets must be pre-booked at the outset of booking (including information regarding breed and number of pets).
- Arrival with additional pets on check-in may result in the booking not being honoured and forfeiture of all monies paid.
- Pets are allowed in designated pet zones only.
- Pets are not permitted on ensuite-powered sites.
- Pets are not permitted inside accommodation, pool areas, playgrounds, areas in which food and beverage are consumed, camp kitchens, barbecue areas, swimming pools and reception/front office buildings. *This does not apply to service animals.*
- Please also note that not all guests enjoy pets and we must all holiday happily together.
- Pets must be on a lead at all times whilst on the property, even when contained within your site and the park bounds. There are no off-leash areas within the park.
- Pets are not to be left unattended at any time, including in caravans, tents, or trailers.
- Please make sure you clean up after your pet. Guests are solely responsible for cleaning up after their pets on the property and in the surrounding neighbourhood. Mess must be cleaned up straight away and disposed of correctly.
- A pet fee may be charged to your card on file if any incidences or breaches to the Pet Policy occur.
- Pets are not permitted at RAC Margaret River Nature Park, RAC Karri Valley Resort and Ningaloo Reef Resort. Breach of these rules may result in the immediate termination of your stay and forfeiture of all monies paid.
- A pet fee may be charged to your card on file if any incidences or breaches to the Pet Policy occur.
- Pets are not allowed in the dolphin experience area in Monkey Mia and must be on leads at all times when in the Monkey Mia Conservation Park and Reserve.

Health and temperament:

- Pets must be registered and up to date with their vaccinations.
- Pets must be healthy, i.e., free of worms, fleas etc.
- Aggressive pets are simply not welcome.
- So that all our guests can enjoy their stay, please always keep your pet quiet. Excessive noise, including barking, is not allowed.
- Pets must be well mannered and appropriately always restrained by the Guest.
- If your pet is causing problems with other guests, the manager has the right to terminate your further stay and forfeiture of all monies paid.

- Any ongoing disturbances that affect guests' experience, such as barking, may result in termination of your further stay and further charges incurred. This may include refunds given to other guests due to disturbances.

Visiting friends:

We understand that sometimes pets need to socialise too. Please follow the below rules so everyone has a happy and safe stay:

- Friends visiting with a pet need to register with Reception before entering the property and are only allowed in the properties designated pet areas.
- Any pets visiting within the park grounds with a registered guest must be always on a lead.
- Our pet policy outlined above applies to all visiting pets.

Pet Friendly Accommodation

Pet friendly accommodation is available at RAC Esperance Holiday Park in our 2 Bedroom Pet Friendly Park Cabins only. The following conditions apply to guests bringing their pet to stay in this accommodation type, in addition to the above:

- Pets are not permitted on the furniture or beds.
- Pets must not be left unattended in the cabin or in the fenced-off outdoor area adjoining your cabin.
- Guest must bring their own pet bed and accessories such as water and food bowl, lead, food preparation equipment and toys.
- Do not bathe your pet in the cabin bathroom or shared use amenities blocks. Please use designated dog wash located near the camp kitchen at the front of the park.
- Pets must be adequately house-trained. Failure to do so may result in additional cleaning charges.
- Guests are required to remove all traces of an animal being present at the property upon checkout. This includes (but is not restricted to) any fur/hair (except on floors), food, stains, smells, or faeces. Any damage caused by the animal must be repaired or reported to us and will be charged back to you. This includes damage to screens, paintwork, carpets, furniture, gardens, etc. Any additional time that is spent cleaning up after animals beyond a normal cleaning will be charged to you.
- Damage to furniture, fixtures and fittings will be charged at the full replacement cost of the item damaged, including labour required for repairs or replacement.

If a RAC property manager reasonably considers that your pet acts in any way considered to be aggressive, dangerous, or destructive, RAC's property manager reserves the right to ask you to vacate the property and terminate your stay, in which case you will not be entitled to any refund of monies paid for your stay at RAC Parks & Resorts.

Guests are liable for all loss and damage. Including property damage and/or personal injuries, which occurs directly or indirectly resulting from their pet. RAC reserves the right to apply all fees and expenses associated with any such loss and damage to the Guest's account.

To the maximum extent permitted by law, RAC will not be held responsible or liable whether in negligence, contract or otherwise if any person incurs, experiences, or suffers any direct or indirect loss (including but not limited to any loss suffered to property or person and economic loss), damage, fatality, injury (including psychological trauma), inconvenience or health-related issue whatsoever arising out of or connected to your pet

**Please note that our pet terms and conditions can change at any time. Should they change we will notify you before your arrival. Our current pet terms and conditions can be found on our website.*